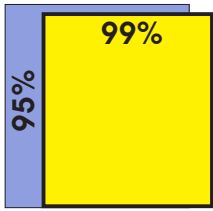


WATER ALERT

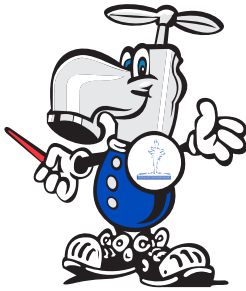
Windhoek's water consumption is alarming. During this summer extra caution to save water is required.



13 August 2018

Allowance 95%
(482970 m³)

Consumption 99%



This weekly water watch is available at www.windhoekcc.org.na

**BE CAREFUL
SAVE WATER!**

THE CITY OF WINDHOEK AND CITY OF GABORONE SIGNED MEMORANDUM OF COOPERATION



Signing the memorandum of cooperation (L-R): City of Windhoek's Acting CEO Mr. Fillemon Hambuda, City of Windhoek Mayor His Worship Muesee Kazapua, City of Gaborone Mayor His Worship Kagiso Thutwle, and City of Gaborone Town Clerk Mr. Lebuile Israel.

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CHARGING OF MUNICIPAL FEES TO THE EXTENDED BOUNDARIES WITHIN THE MUNICIPAL AREA OF THE CITY OF WINDHOEK

MANAGE YOUR WATER CONSUMPTION

The City of Windhoek signed a memorandum of cooperation with the City of Gaborone, on Tuesday, 7th of August 2018, at the Windhoek City Council Chambers. The Windhoek and Gaborone partnership first came to light in 2003, when the two cities signed the memorandum of understanding.

At the event His Worship the Mayor of the City of Windhoek Cllr Muesee Kazapua, reflected his satisfaction with the ceremonial signing agreement that paved way for the renewal and recommitment to the partnership agreement between the two sister cities, and thanked the Gaborone delegates for having taken time to visit Windhoek, to cement the already strong historic relations between the two cities and peoples.

The Mayor of the City of Gaborone, His Worship Kagiso Thutwle, expressed gratitude for the hospitality extended to him and his delegation, and complements Windhoek for being amongst the cleanest cities, and for maintaining good roads infrastructure and a good waste management system amongst others. His Worship Thutwle, shared Gaborone's approach on land, and requested the City of Windhoek's leadership to address the issue of land and that Windhoek is too beautiful city to have informal settlement. He further shared that Gaborone has no area called informal settlement, and that the City of Gaborone has adopted a waiting list that is functional and responsive to meeting the land demand needs of the urban settlers

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Lydia Amutenya

Acting Manager: Corporate Communications,
Marketing & Public Participation

Dear residents, it is a great pleasure to bring you this edition of the Aloe, City Council amongst its numerous approved resolutions so far, includes the introduction of tariffs to the rateable properties within the extended boundaries, the billing of these properties commenced from 1 August 2018 on those properties whose data are available, and will be commensurate on the rest of the properties as the data becomes available. This exercise is essential so that the City can render efficient and effective municipal service to all our city's residents.

Windhoek hosted the 38th SADC Summit, which was attended by heads of states of the SADC region, under the befitting theme: Promoting Infrastructure Development and Youth Empowerment for Sustainable Development, it should be noted that infrastructure development is crucial for economic advancement, which also resonate well with the City's Strategic Transformation Plan 2017-2022 theme as well as the HARAMBEE Prosperity Plan. Despite challenges, Windhoek as a developing city continues to make stride in advancing the needs of its residents, a vivacious desire commonly shared by our stakeholders.

Our resident should all know by now that the main water sources, Von Bach dam, Swakoppoort Dam, and Omatako Dam, that supply water to the central region had received meagre rain water inflow during the ended rainy season. A situation further to

IMPLEMENTATION OF SECTIONAL TITLES ACT, 2009 (ACT 2 OF 2009) LEVYING OF RATES & TAXES OF EACH UNIT SEPARATELY

The City of Windhoek is in the process of implementing the provisions of section 54 of the Sectional Titles Act, 2009.

In order to separately levy and recover the Rates & Taxes of each unit in a Sectional Title's scheme, the City needs the following to be submitted by all the Body Corporates and/or owners in respect of each unit:

- The Certificate of Real Right: exclusive use area
- Certificate of registered sectional title
- The apportioned land value as per the sectional plan

Failure to provide the required information by the due date will result in levying the value of the land portion of the units equally amongst each unit.

Please take note that no reversals will be made and/or allowed, after implementation, as a result of failure to submit the requested information.

DUE DATE: 30 September 2018

CONTACT PERSON: Ms. R. Tjejamba

Tel: 290 2320, Counter 7 at the Customer Care Counter

be compounded by the looming poor rainfall in the next rainy season due to the forecasted El Niño weather phenomenon, a weather pattern phenomenon over the Pacific Ocean that causes global changes of both temperatures and rainfall thus negatively affecting the expected rainy season. The alternative version of El-nino is known as La-nina which causes more rain.

In response to the water emergency, the City is pumping water from its boreholes and aligning the water network to connect the boreholes in eastern part of the city in order to increase optimum water levels, so far all the properties in the Southern

part of Windhoek are being supplied with water from the boreholes. In order to avert water rationing and given the diminish hope of expecting an improved water inflow next year, we urge our resident to save water, we should reduce our water consumption by at least 10%, let's make use of vegetation in our gardens that use less water.

I wish you a reading pleasure of the rest of the edition's content, and that to promote a dialogue, readers can make contributions and comments as per our editorial e-mail.

The Aloe is produced by the Corporate Communications, Marketing & Public Participation Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

Edited by: Lydia Amutenya
External Communications Officer

Compiled by: Scheifert Shigwedha
Rosalinde Shikongo
Priscilla Mponyo

Contributor(s): Dieter Tolke

Design & Layout: Gerhard Groenewald
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Continued from Page 1

where they are provided land as per waiting list. His Worship Mayor Thutwile, also explained that informal areas in Gaborone are known as squatter camps as rightfully so and therefore not encouraged.

Amongst the areas visited by the delegation included the City's Kupferberg landfill, to familiarise themselves with how Windhoek's waste is managed.

The delegation also toured the City's new Health Care Incinerator facility, which they would also like to adopt in the City of Gaborone's waste

management process.

Part of the areas of interest is the consideration for establishment of City Police function in Gaborone, hence the delegation also visited the Windhoek City Police control room, and expressed appreciation with unique methods of zonal policing, as well as the use of technology such as CCTV in ensuring safety and security within the city.

The cooperation agreement entered between the two cities includes the following areas:

- Tourism and cultural exchanges
- Waste management
- Public safety and law enforcement
- Local governance structure

management

- Economic development and entrepreneurship

His Worship, Mayor Kazapua, also called upon the accounting officers of the two councils, the Windhoek Acting Chief Executive Officer Mr Fillemon Nangolo Hambunda and the Gaborone Town Clerk Mr Lebuile Israel to ensure that, the signed agreement will be a working partnership and not a symbolic or a mere protocol arrangement and to see to it that practical actions are taken, to ensure implementation of specific projects; as per identified areas of cooperation.



(L-R): City of Windhoek's Acting CEO, Mr. Fillemon Hambuda; City of Gaborone's Principal State Counsel International Relations Manager, Mr. Oteng Innocent Mabongo; City of Windhoek Mayor His Worship. Muesee Kazapua; City of Gaborone Mayor, His Worship Kagiso Thutwile; City of Windhoek's Manager for External Relation, Mr. Chris Eita, and City of Gaborone Town Clerk, Mr. Lebuile Israel.

Call for local artists!

This is an invitation to all local artists who would like to perform at this year's Windhoek Jazz Festival on the 3rd November 2018. Simply apply by downloading the application form at www.windhoekjazzfestival.com.na and deliver your completed form to the City of Windhoek Office before or on 31st August 2018.

For more information please contact:

Fortune Nanus Tel: +264 61 290 3634 OR
Frieda Kanyeumbo Tel: +264 61 290 3409

Entry forms can be obtained and dropped off at the City of Windhoek head office (old building) room 600



Find us on Facebook

THE WINDHOEK
Jazz FESTIVAL



CITY OF WINDHOEK HELD CEREMONIAL EVENT FOR THE RENAMING OF BACH STREET IN HONOUR OF LATE PARAMOUNT CHIEF DR KUAIMA RIRUAKO



(L-R): Governor of Khomas Region, Hon Laura McLeod-Katjirua, Mayor of City of Windhoek, Cllr Muesee Kazapua, City Councillor Fransina Kahungu (far right) and members of the public, during the street unveiling occasion.

On Wednesday, 22 August 2018, City hosted ceremony for the renaming of Bach Street in honour of late Paramount Chief Dr Kuaima Riruako. Paramount Chief Adv. Vekui Rukoro, pointed out in a speech read on his behalf by Mr. Rukambe Uazukuani, that the late Paramount Chief Dr Riruako was not only the Chief of the Herero people but a leader for all people, and that he was a non-partisan leader, who loved all young and old, and left behind an exemplary legacy. The national history of Namibia will be incomplete without narrating the valuable contribution of the late Paramount Chief, and that amongst the late Chief's countless contributions is that he participated against the forceful removal of the people from old location by the apartheid colonial regime in 1959, narrated Mr Uazukuani.

His Worship Mayor Muesee Kazapua, pointed out that the selection of the street in honour of the late Chief is strategic, as it connects with Hosea Kutako Avenue, Sam Nujoma Avenue, and Hendrik Witbooi Street, and thus befitting to have the street that crisscross with the streets named after fellow national heroes. Also at the occasion Governor of the Khomas Region, Hon Laura McLeod-Katjirua, urge that a book be written in order to honour the good deeds and legacy of the late Paramount Chief. In reference to the street renaming, the Governor pointed out that as Namibians we should be able to constructively disagree to agree and yet remain united so as to chart together as one nation, and that as a people we should be able to correct one another for the benefit of the country. Sentiments further supported by City of Windhoek CEO, who was officiating at

the event, with the quote from the Founding Father and former President Dr Sam Nujoma, that "a united people with a common purpose will always emerge victorious".

Mr. Kahimise, further highlighted that Paramount Chief Dr Riruako, was in exile and had ended up in the US, where he assisted many Namibians while in exile for the liberation of Namibia, and that he was amongst the drafters of Namibia's constitution. The family as the Riruako clan thanked the City of Windhoek leadership for recognising their own son, father and grandfather. The Street and Place Naming Committee advocates for the recognition of valuable contributions championed by both locals and international individuals for the betterment of the Namibian nation, thus strengthening community identity.



At the Street Renaming Ceremony of Bach Street to Dr Kuaima Riruako, (L-R): Cllr Matheus Amadhila, City CEO Mr. Robert Kahimise, Chairperson of Khomas Regional Council Hon Rachel Jacob, Khomas Region Governor Hon Laura McLeod Katjirua, City of Windhoek Mayor Cllr Muesee Kazapua, Mr. Mburumba Kerina, Dr. Hoze Riruako.



CITY CONTINUE TO COMBAT HEPATITIS E OUTBREAK

WHAT IS HEPATITIS E?

Hepatitis E is a liver disease which can be serious, especially for pregnant women and can sometimes lead to death. It is spread mainly through water which has been contaminated by human faeces.

GO TO A HEALTH CLINIC:

If you have:

- Yellow eyes
- Fever
- Fatigue
- Loss of appetite
- Nausea
- Vomiting
- Abdominal pain
- Dark urine
- Joint pain



PREVENTION IS THE MOST EFFECTIVE APPROACH AGAINST HEPATITIS E INFECTION!
PLEASE CALL 0817840710 IF YOU SUSPECT A CASE






WASH YOUR HANDS.

Wash your hands with soap and water:



after using the toilet



after changing nappies



before preparing food



before eating food

STAY HEALTHY!

1. Wash your hands
2. Drink clean safe water
3. Use toilets and dispose of faeces properly
4. Keep toilets and basins clean
5. Peel or cook vegetables and fruit
6. Cook food and boil water thoroughly before consumption
7. Use clean cooking pots, plates and utensils



GET SAFE WATER:

- Get and use water from safe water points
- Boil or treat all water before drinking
- Carry and store water in clean, covered containers




construction

Budget

- N\$ 979 108. 58 spend so far. Money allocated N\$ 1.5 million.
- CoW need more funds to meet the informal service demand for sanitary services.

List of areas de-contaminated:

10 river beds decontaminated for the month of February.

- Green Mountain dam road
- Kanguuehi river bed
- Meatco riverbed
- Claudius Kandovazu
- Ceaser
- City
- Lafrenz
- Shandumbala
- Nubamis

Clean-Up Campaigns:

- 2 Mayoral Clean-up Campaigns conducted. National Clean-up Campaign held, another clean-up campaign taking place 15 September 2018, other clean-up campaigns planned.

Waste removed:

- Ongoing in all areas including informal areas.

Refuse collection bags/skip containers and recycling Activities:

- City of Windhoek, has engaged Rent-A-Drum for the roll out of containment of recyclables in clear bags, replacing the distribution of black bags at informal households, in order to encourage recycling activities.
- 4 skip containers are already placed near Havana Four Way Stop.
- 4 More skip containers were rolled out in the informal settlement around Okakarara and Botswana

Health and food safety:

- Improve Food Safety, 48 informal vendors were inspected in Havana & Goreangab
- 400 health education conducted
- 45 hand washing basins distributed
- 1500 boxes of chlorination tablets distributed

Education

- 7800 leaflets were distributed
- 1000 leaflets were distributed
- 600 health sessions/ talks conducted.
- Training was conducted and inspection was carried out at Samora Machel & Moses Garoeb, and masks were provided to the employees working at the Havana Four Way.
- 10 sessions was conducted on hand washing, required PPE for officers how to contact themselves in the affected areas.
- Campaign theme: Community Led Total Sanitation and Community Behavior Change Communication Strategies.

City continue to combat hepatitis E outbreak, in the informal settlements, and we urge our resident to continue to make use of safe methods in order to protect themselves against contracting the virus.

The City has so far made various interventions and remedies in reducing the impact of hepatitis E:

- 25 tanks set up
- 39 Concrete footings completed
- 30 Tanks – up and fully installed
- Awaiting boards to place remaining tanks
- 697 standpipes (100 standpipes are pending)
- 8 x 10 m³ tanks were installed
- 5 x 5 m³ is currently installed with taps.
- Contractor still waiting for delivery of more tanks to be installed.

The above were procured and receive jointly as follows:

Donated:

- 3 from MoHSS.
- 5 from Red Cross, collapsible.
- 14 from OPM, collapsible.

Procured:

- 25 from CoW,
- 10 from MoHSS, received.

Extension of Water Network:

- 7 km completed. (100% Completed) 100% of smaller network completed.
- 73 positions were identified in the community to put 2 taps on each position

Water Sampling (Point of collection, point of use, hotspots):

260 water samples collected and results. Results appeared to be satisfactory as free Clostridium perfringens, E. coli, Coliform, and Somatic Coliphages was tested. Water sampling still continuing with City's scientific services.

List of Unsafe Water Sources & Recommended Action:

- Goreangab Dam
- Water Stream (stroompie)
- Perineal River
- Green mountain road
- Goreangab dam to be fenced off in the next financial year

Some of the challenges:

- Repairs are done on broken taps and running costs are becoming costly.
- Almost 50% of repaired toilets are already vandalized

Sanitation (increasing access to facilities for the safe disposal of human excreta):

- Roll-Out Plan (flush toilets, dry toilets & extension of sewer network)
- 4 toilets procured by KRC budget were installed at Havana 4 Way stop on 20 April and handed over to Community leaders.
- 16 flushing toilets are under construction.
- 200 flushing toilets planned for the next financial year 2018/19.
- 4 flushing toilets are from the KRC budget and the 16 flushing toilets from the CoW budget.
- 16 flushing toilets are installed and connected, inspection and handover to be done. 4 chemicals toilets were availed

KRC Contribution/ Donation

- Identified sites and locations points of the sanitation facilities per respective constituencies;
- Otjomuise area = 15 possible sites for toilet construction
 - Okuryangava = 12 + 11 = 23 possible sites for toilet construction
 - Samora Machel = 05 possible sites for toilet construction
 - Moses Garoeb = 23 possible sites for toilet





ESTABLISHMENT OF TWINING RELATIONSHIP BETWEEN THE CITY OF WINDHOEK, AND JAMAICAN CITIES, NAMELY KINGSTON AND ST. ANDREW MUNICIPALITY.



Windhoek, Namibia



St. Andrew, Jamaica



Kingston, Jamaica

The twining agreement between Windhoek and the two cities, City of Kingston and St. Andrew of Jamaica, will strengthen bilateral relations between Namibia and Jamaica. The diplomatic discussions on the twining relationship kick started early last year between the City of Windhoek Mayor's Office and the Jamaican Consulate in Windhoek, and received further boost with the recent visit by the Most Honourable Andrew Michael Holness Honourable Prime Minister of Jamaica's visit to Namibia.

The visit of the Most Honourable Holiness, also coincided with the renaming ceremony of Barb Street in Ludwig Dorf in the honour of the son of the Jamaican soil and prominent advocate for the rights of the African people

and Pan-Africanist Dr Marcus Mosiah Garvey, the former Prime Minister of Jamaica. The twining agreements between the three cities is expected to take place in September this year, and the agreements will cover the following cooperation areas:

- Urban planning
- Municipal police and public safety
- City water security and management system
- Tourism and cultural heritage
- Environmental and waste management
- Training and development
- Investment, trade and commerce

Twining agreements entered into by the City with various other international cities are important to demonstrate the City of

Windhoek's ability in remaining competitive at the international level, and drawing benefits that contributes to the development of Windhoek. City of Windhoek's technical employees benefits greatly through the bridging of skills needed for development.

Through these agreements the city attract investors that can develop industries, and it is also through these agreements that the city continue to grow the tourism base, and by so doing grow the economy of Windhoek. Hence, the two mayors from the two respective cities of Jamaica will be expected in Windhoek by September 2018, for the signing ceremony of the twining agreements.

CHARGING OF MUNICIPAL FEES TO THE EXTENDED BOUNDARIES WITHIN THE MUNICIPAL AREA OF THE CITY OF WINDHOEK

The City of Windhoek will extend the charging of municipal fees to the extended municipal boundaries as from 1st August 2018.

The municipal fees to be charged will be limited to the rates & taxes and waste management tariffs fees as per appropriate approved tariffs.

Hence, the properties within the extended boundaries will be issued with appropriate municipal account as soon as all relevant information is available.

The charging of municipal fees will include the following areas:

- Finkenstein Estate
- Sungate
- Regenstein
- Omeya
- Herboth's Blick
- Brakwater Area and Brakwater Industrial Estate
- Nubuamis Industrial Park
- Kempinski and all other townships within the extended boundaries of Windhoek.

The same tariff will apply to all of the

above. The tariff for Brakwater has been brought in par with the Windhoek tariff. The implementation of the tariffs came into effect after the promulgation of the tariffs and approval by the City Council Leadership in July this year.

The collections of the municipal fees will ensure sustainable supply of municipal services to the city, and that the collections are therefore for the benefits of the city's residents, and to ensure that the residents within the new boundaries are equally catered for in the supply of Windhoek municipal services.





MANAGE YOUR WATER CONSUMPTION



MANAGE YOUR WATER CONSUMPTION:

Weekly or daily water meter readings are essential to verify water consumption. It is in the consumer's interest to manage water consumption, to be within acceptable water consumption parameters, (new rebate request require, the submission of two months water management data) defined by the *Water Management Plan*

To be a caring citizen of Windhoek, we need to manage water consumption for the following benefits:

1. Know what your normal water consumption is. To remain within the target consumption.
2. See how water saving efforts reduces the consumption.
3. Evaluate the benefit of water efficient equipment.
4. Identify and fix leaks early to avoid unexpectedly high accounts.
5. Conserve water to ensure sustainable water supply for Windhoek.

UNMANAGED WATER LEAKS waste more water than you can save throughout a year. Be a caring citizen and manage water consumption because this may save Windhoek from experiencing a serious water shortage.

VERIFY A LEAK by monitoring the water meter during a time when no water is consumed, over a period of at least 5 to 10 minutes. If the water meter continues to run, you may have serious water leaks. Smaller leaks can be detected over one to six hours.

TO LOCATE HIGH CONSUMPTION IN CASE OF NO LEAK: Take three to four readings during the day and note all water consumption activities during the appropriate period. Continue with the process throughout a 7 day week. This will identify the activity with the highest consumption. Implement actions to reduce the consumption or consider investing in water efficient equipment.

Close your water supply at the water meter when you leave the premises unattended for more than 24 hours.

THE PROCESS TO TEST FOR POSSIBLE WATER METER DEFECTS ARE FOLLOWS:

- 1) (See 3.6 Miscellaneous) Paragraph 8(9) Regulation 13(5): **N\$ 213.00** Special Reading by inspector BW&WW to check if the meter reflects an undue water consumption. This can also be checked by the consumer him/herself if he/she conducts daily and weekly consumption evaluations.
- 2) (See 3.5 Testing of meter) Paragraph 7 Annex A Regulation 17: **N\$434.78** Inline water meter test on site for 15 to 25mm meters only. Inline test to be conducted by the Water Meter Mechanic of BW&WW.
- 3) (See 3.2 Water Service Connection) Paragraph 4 Annex A: **±N\$2000.00 to N\$3000.00 depending on the meter size.** Third party meter test should be considered only after a pre assessment has been conducted.

NOTE:

The below part has been referenced from the 2018/2019 water tariff as published in the relevant Government Gazette 15 June 2018.

- **For option 1 & 2:** appointment with the clients are required in order to communicate findings to the client during the site inspection and evaluation. (Evaluation is restricted to current condition.)
- **For option 3:** the accuracy test, Water Meter Test result. (Thus the meter is tested for the criteria of its accuracy. Disputed quantities may be adjusted to such quantity in accordance with the degree of error found in the reading of the defective water meter.) Water Supply Regulations 17(5)(c)(i)





**save
water**
EVERY DROP COUNTS



The Gateway to Endless Opportunities

THE CITY OF WINDHOEK VISION IS TO BE A SMART AND CARING CITY.

THUS WE URGE ALL WATER CONSUMERS AND PROPERTY OWNERS TO BECOME SMART AND CARING TOO.

MANAGE YOUR WATER: (TO BE CARING)



- Water Consumers should read their water meters and evaluate their weekly water consumption.
- Institutions and Businesses should evaluate their water consumption daily.

IMPLEMENT WATER EFFICIENT EQUIPMENT AND PROCESSES: (TO BE SMART)



- Comply to the Water Supply Regulations and install water efficient toilets and showers.
- Install flow restrictors in all taps as may be practical.
- Reuse waste water where practical. (Avoid environmental damage/pollution)
- Commercial carwash to recycle water, informal carwash to use the waterless carwash options.
- Implement dry gardens and minimise lawns. Apply mulch and other ground cover around plants.
- Mind to minimise water for each application.



Consult the Water Management Plan at <http://www.windhoekcc.org.na>
Report Municipal water leaks to; Tel: 290-2402 /-2162